

## OFFICES

### DARWIN

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WAGAMAN NT 0810  
Ph: (08) 8920 4100  
Fx: (08) 8920 4101  
Email: [scs@somerville.org.au](mailto:scs@somerville.org.au)

### PALMERSTON

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GRAY NT 0830  
Ph: (08) 8935 1500  
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Email: [scs@somerville.org.au](mailto:scs@somerville.org.au)

### KATHERINE

30 First Street  
KATHERINE NT 0850  
Ph: (08) 8972 5100  
Fx: (08) 8972 5101  
Email: [scs@somerville.org.au](mailto:scs@somerville.org.au)

**National Debt Helpline 1800 007 007**



An Agency of the Uniting Church in Australia

## SERVICES OFFERED

### DISABILITY SERVICES

Providing high quality community-based supported accommodation to people with developmental disabilities including acquired brain injuries, intellectual disabilities, high physical support needs and significant challenging behaviours.

### FAMILY SERVICES

Provides targeted family support services, free counselling services, community programs, and short term accommodation. We assist anyone experiencing a crisis or problem in their life.

### FINANCIAL SERVICES

Provides assistance, advocacy and support to all people who may be experiencing financial difficulties. Programs include financial literacy, financial counselling including financial counselling for gambling related issues, a no interest loan scheme (NILS) and a National Debt Helpline.

### YOUTH AND FAMILY SERVICES KATHERINE

Is a Youth Homelessness Prevention Program providing support and counselling to young people and their families.



### VISION STATEMENT

People are able to gain improvement in their quality of life by achieving the highest attainable standard of social and economic outcomes.

### VALUES

- Recognition of the intrinsic worth of every human being
- Generosity from the heart
- Service to the community
- Justice within our society

### MISSION STATEMENT

To impact positively on the dignity and quality of life of people who are affected by social and economic disadvantage.



*Your LOCAL Community Service*

**National Debt  
Helpline  
1800 007 007**

## NATIONAL DEBT HELPLINE

Financial Counsellors are available to assist with a wide range of finance related issues including money management, general debt and bankruptcy.

Financial Counsellors are located in our Darwin, Palmerston and Katherine offices and also are able to assist people in remote areas through telephone counselling.

The number to call for the National Debt Helpline is: 1800 007 007

Financial Counsellors help to develop options for people and facilitate alternatives.

- Debt problems?
- Money worries?
- Problems with finance providers?
- Behind in payment?
- Unable to pay bills?
- Illness or unemployment causing money problems?

Financial Counsellors provide information, options and advocacy for individuals and families who are experiencing financial problems.

### A Financial Counsellor can help to:

- Assess your financial circumstances.
- Organise a budget that suits your needs.
- Provide options for your debts.
- Negotiate repayment plans with your creditors on your behalf.
- Inform you of government assistance that you may be entitled to.
- Provide information about bankruptcy.
- Help with some consumer problems.
- Refer you to other organisations who may provide further assistance.



**NATIONAL  
DEBT  
HELPLINE**

**1800 007 007**  
**ndh.org.au**

**get back on track with free financial counselling**

**1800 007 007**

*These services are funded by Australian Government support and are provided free to the public.*

Other programs our Financial Counsellors can provide include:

◇ **Financial Counselling for Gambling Related Issues**

Counselling for existing or recovering gamblers and their families

◇ **Financial Literacy**

Workshops and presentations to help people gain skills to better understand and manage their finances.

◇ **No Interest Loans Scheme**

Flexible and affordable credit for low income earners to purchase range of items.

◇ **Tax Help**

Our accredited Financial Service's staff run a free 'Tax Help' program to assist low income earners complete their Tax Returns.

All services are confidential and are available during normal office hours.

**The number to call for the National Debt Helpline is:**

**1800 007 007**

*Please Note: Calls from mobile phones may incur additional costs.*